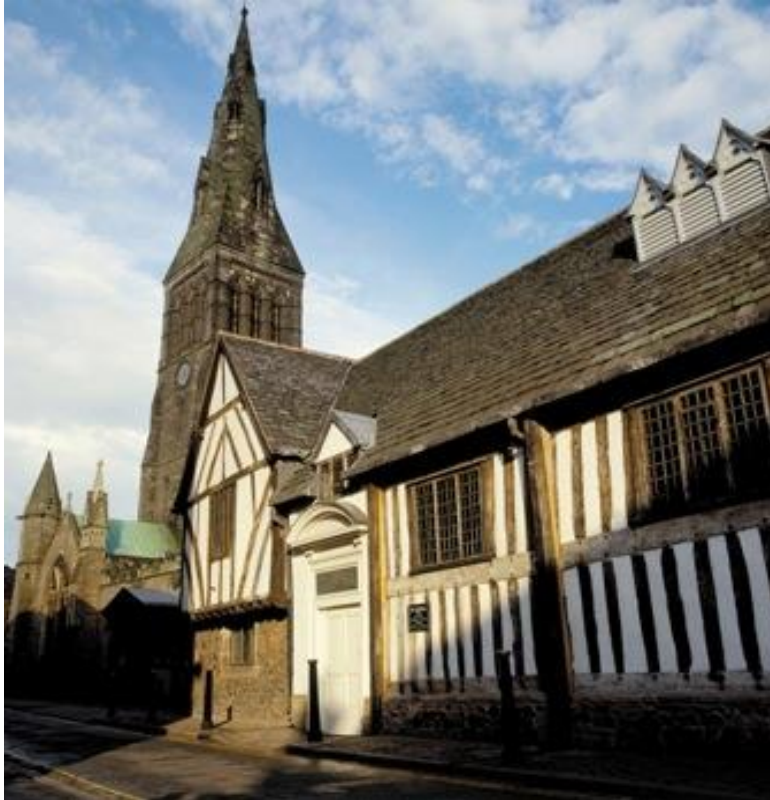


Leicester Guildhall

Access statement



This access statement does not contain personal opinions as to our suitability for those with disabilities, but aims to accurately describe the facilities and services that we offer all our visitors.

Introduction

Leicester is very privileged in having one of the best-preserved timber framed halls in the country, dating back six hundred years. Leicester Guildhall is a Grade1* listed building situated in the heart of Leicester's City Centre next door to the Cathedral.

Leicester Guildhall has had many uses and lives. The Great Hall itself was built in about 1390. Today, Leicester Guildhall is best known as an excellent performance venue attracting acts from across the country and as a museum where visitors can step back in time and visit the Victorian cells, Medieval Hall or visit the Medieval Galleries.

Leicester Guildhall hosts a regular events programme including comedy, music, theatre and

seasonal children's events. Leicester Guildhall is available for private hire and an historic and atmospheric venue for weddings & civil ceremonies.

Leicester Guildhall is accessible on the ground floor only for wheelchair users. The entrance leading to the Museum is cobbled. The entrance doors are automatic and ramped into the museum reception.

We look forward to welcoming you. If you have any queries or require assistance please telephone 0116 253 2569 or email museums@leicester.gov.uk

Pre-Arrival

- Opening times: Daily: 11.00am - 4.30pm
- Closed: Christmas Day and Boxing Day
- Free admission
- For full details and maps of how to reach us please see the directions section of our website, alternatively you can plan your journey by car or public transport using www.transportdirect.info; simply enter your postcode and ours, which is LE3 5FQ to get directions.
- The nearest railway station is a 10-minute walk away on London Road. Taxis are available at the station. If you require an accessible taxi you can book this in advance on 0116 251 5105.
- Leicester Guildhall is located in Leicester City Centre next to Leicester Cathedral. Leicester Guildhall is located in the heart of the city centre, within walking distance of most car parks. The nearest car park is The Lanes which is a 5 minute walk away.
- For more details including local bus information please visit [Google Maps](#) To plan your journey to Leicester please visit [Leicester travel pages](#).

Car Parking & Arrival

- Leicester Guildhall Museum has no car park and therefore no accessible parking. Guildhall Lane is pedestrianised. Please call 0116 223 2148 for further details.
- Visitors can be dropped off on Peacock Lane directly behind the Museum, the easiest access from Peacock Lane is either through St. Martins car park which is on Peacock Lane, just behind the museum (even surface)

- There is a cobbled path leading to the entrance to Leicester Guildhall, wheelchair users or people with limited mobility may experience slight difficulty with access on the cobbles.
- The entrance doors are large and automatic and are very accessible; they are 50 inches /127mmm in width.
- There are no steps leading to the museum or on any of the ground floor. Leicester Guildhall has partial accessible entrance to the ground floor only.



Cobbled path leading to Leicester Guildhall entrance

Main Entrance & Reception

- The main entrance and reception lead into Leicester Guildhall and the Medieval Galleries which are both situated on the ground floor, the area is well lit with spot lights.
- The floor area in reception and most of the ground floor is made of stone. There are no steps to the ground floor of Leicester Guildhall which is wheelchair accessible
- There is a seat available in the reception area.
- The reception and counter area are used for information, shop purchases and tickets for upcoming shows. The desk is open with no glass partition and has a low area suitable for wheelchair uses.

- There is a complimentary ticket policy for a carer.
- There is no hearing loop system or audio guides.
- There is a wheelchair loan available for inside the museum.

Attractions & Displays

The Medieval Galleries are situated on the ground floor only and there are no steps. It is accessible for wheelchair users; it takes approximately 30minutes to view and consists of two rooms.

Owing to covid-19 all interactives will be out of use until further notice

- The entrance to the exhibition is 111cm/42inches with two doorways leading to the second room 31inches/80cm. The exhibition is viewed through 2 rooms with the final exit leading to the Courtyard.
- The exhibition is made up mostly of information panels, artefacts, touch screens and a video with adjustable sound. There is a mix of sound from the video noise. The exhibition is well lit with spot lights and a window in each room.
- The Exhibition and interpretation boards are made up of text, images and some artefacts.
- There is the White Rose Café (St Martins House) which is accessible through Reception.

Leicester Guildhall



Coutyard



Great Hall



Mayors Parlour



Upstairs library

Medieval Galleries



Image of the Medieval Galleries



Corridor to the Medieval Galleries.

- The rest of Leicester Guildhall is accessible to the right of the reception area through to the courtyard; the door is 800mm/31 inches. These rooms are wheelchair accessible.
- The courtyard has stone paving which is uneven, there are no steps and the paving stones have been raised for wheelchair access into the main building.
- From the courtyard the Mayors Parlour, Great Hall and Cells are accessible. There are no displays and consist of beautiful historic rooms to view.

- The Mayors Parlour is the first room to view, it is accessible for wheelchair users the door is 800 mm and the flooring is flat and made of wooden floor boards.
- The Great Hall is a large Medieval room to the left of the Mayors Parlour and has a stone floor again there are no obstacles or interpretation panels. However as we are a busy venue the room may occasionally be set up for a wedding/performance or have a temporary exhibition. Please call the site and staff can inform visitors of any issues with regards to access.
- Cells are access through the corridor leading to the toilets, they are Victorian cells and are fairly dark with some interpretation panels and artefacts.
- The Library is the only room not accessible to wheelchair users or for people who have difficulty climbing stairs.

Public Toilets

- Leicester Guildhall has one accessible toilet and a ladies and gents all situated on the ground floor next to the reception area.
- The door leading to the toilets from reception area is not automatic and some wheelchair users may require assistance with opening the door. The width is 800mm/31.5 inches. The staff at reception are more than happy to assist if there is any difficulty.
- The toilets are also accessible through the courtyard.
- The accessible toilet does not require a lock it has a twist lock, a grab rail and an emergency alarm.
- The sink in the accessible toilet is fitted with a lever tap, mirror and hand drier.

Additional information

- Assistance dogs are welcome and water can be provided upon request.
- Selected staff have received disability training
- We have a wheelchair available for use.

Contact Information

- Address: Leicester Guildhall, Guildhall Lane, Leicester, LE1 5FQ
- Telephone: 0116 2532569
- Email: museums@leicester.gov.uk